

# DRINKSLOOKER

## ACCESSIBILITY STATEMENT

*Last Updated: June 5, 2026*

**Viz Answers, Inc.**, doing business as “Universal Drinkers” (“**Company**”, “we”, “us”, or “our”), is committed to making **drinkslooker.com**, **app.drinkslooker.com**, our Store Management dashboard, and our related mobile and web applications (collectively, the “Website”) accessible to, and usable by, the widest possible audience, including people with disabilities. We believe that everyone should be able to discover and enjoy great drinks, and we are continually working to improve the accessibility and usability of the Website.

### Our Approach to Accessibility

We strive to follow the principles and success criteria of the Web Content Accessibility Guidelines (WCAG) version 2.1, Level AA, published by the World Wide Web Consortium (W3C), as a guiding framework for our accessibility efforts. These guidelines explain how to make web content more accessible for people with a wide range of disabilities, including visual, auditory, physical, speech, cognitive, and neurological disabilities.

Accessibility is an ongoing effort. We are working toward conformance with these guidelines and continually testing, evaluating, and improving the Website. While we aim to align with WCAG 2.1 Level AA, **we do not represent or warrant that the Website is fully conformant with any particular accessibility standard, or that every page or feature is accessible at all times.** Some portions of the Website may not yet be fully accessible while we continue our remediation work.

### Measures We Take

To support accessibility, we take measures that may include:

- Considering accessibility as part of our design and development practices;
- Reviewing and testing the Website, including with automated tools and, where appropriate, manual review;
- Working to remediate accessibility barriers that we identify or that are reported to us;
- Seeking to provide text alternatives, clear structure and navigation, and keyboard operability across core features; and
- Reviewing the accessibility of significant new features and content as part of our ongoing improvement process.

### Known Limitations

Despite our efforts, some content and features may have limitations. In particular:

- **User-generated content:** The Website is a crowdsourced platform. Reviews, ratings, photographs, listings, and other content submitted by users and by businesses are not

created or controlled by us, and we cannot guarantee that such content (for example, photographs without descriptive text) meets accessibility standards.

- **Third-party content and services:** The Website incorporates content, components, and services provided by third parties, such as mapping, sign-in, advertising, and analytics providers. We do not control the accessibility of third-party content or services.
- **Interactive and visual features:** Certain features, such as our interactive map, are inherently visual. Where reasonably possible, we aim to provide alternative ways to access the same information, such as list-based views of venues and drinks.
- **Ongoing development:** As we add and update features, new content may temporarily not meet our accessibility goals while we work to address it.

## **If You Need Assistance or Encounter a Barrier**

We welcome your feedback and want to help. If you have difficulty accessing any part of the Website, need information or a feature in an alternative format, or wish to report an accessibility barrier, please contact us and we will work with you to provide the information, item, or service you are seeking through a communication method that is accessible to you, consistent with applicable law.

When you contact us, please provide:

- A description of the difficulty or barrier you experienced;
- The web address (URL) or feature where you experienced the difficulty; and
- Your contact information and, if helpful, the assistive technology, browser, and device you were using.

We aim to respond to accessibility feedback within reasonable time and to provide a meaningful response and, where appropriate, an accessible alternative. Contact us at:

### **Viz Answers, Inc. d/b/a Universal Drinkers**

Attn: Accessibility

Email: [support@drinkslooker.com](mailto:support@drinkslooker.com)

## **Compatibility and Technical Information**

We aim for the Website to be compatible with recent versions of widely used web browsers and, where applicable, with commonly used assistive technologies such as screen readers. The Website relies on technologies including HTML, CSS, and JavaScript. Accessibility may depend in part on the particular technologies and settings you use, and on third-party components beyond our control.

## **Continuous Improvement**

Accessibility is an ongoing commitment. We review feedback, conduct periodic evaluations, and work to address accessibility barriers as part of our regular development process. We update this

Statement from time to time to reflect our efforts, and the date of the most recent update appears at the top of this Statement.

## **No Waiver**

This Statement reflects our good-faith efforts and commitment to accessibility. It is provided for informational purposes, is not a contract or a warranty, and does not create any rights or obligations beyond those required by applicable law. Nothing in this Statement limits any disclaimer or limitation of liability set out in our Website Terms of Use or Privacy Policy.

## **Your Comments and Concerns**

We value your input and use it to improve the Website. To share accessibility feedback, questions, or concerns, contact us at **[support@drinkslooker.com](mailto:support@drinkslooker.com)**.